# **Customer, Sustainability and Operations Panel**



Date: 28 November 2024

Item: Members' Suggestions for Future Discussion Items

### This paper will be considered in public

## 1 Summary

1.1 This paper presents the current forward plan for the Panel and explains how this is put together. Members are invited to suggest additional future discussion items.

### 2 Recommendation

2.1 The Panel is asked to note the forward plan and is invited to raise any suggestions for future discussion items.

## **3 Forward Plan Development**

- 3.1 The Board and its Committees and Panels have forward plans. The content of the plan arises from a number of sources:
  - (a) standing items for each meeting: minutes; matters arising and actions list; and any regular quarterly reports. For this Panel these are the quarterly Customer, Sustainability and Operational Performance Report and the Risk and Assurance Report;
  - (b) annual updates on Enterprise Risks that fall within the remit of the Panel; and
  - (c) items requested by Members: the Deputy Chair of TfL and the Chair of this Panel will regularly review the forward plan and may suggest items. Other items will arise out of actions from previous meetings (including meetings of the Board or other Committees and Panels and the predecessor Panels) and any issues suggested under this agenda item.

### 4 Current Plan

4.1 The current plan is attached as Appendix 1. Like all plans, it is a snapshot in time and items may be added, removed or deferred to a later date.

### List of appendices to this report:

Appendix 1: Customer, Sustainability and Operations Panel Forward Plan

#### **List of Background Papers:**

None

Contact Officer: Andrea Clarke, General Counsel

Email: AndreaClarke@tfl.gov.uk